

Useful Tech Services

March 20, 2020

We've looked into a few technology solutions and consolidated them in one place for you. Each site has links to support such as videos, FAQs and tutorials. These supports are very quick, helpful, and instructive, and it's easy and fun to test any of these with a friend before you try it with a client.

Zoom

Sign up for your own account: <https://zoom.us/signup>

View the plans and pricing to decide if you want the free version (see it's limitations) or another package. You can find tutorials, videos and other support on the [Zoom Support page](#).

Facetime

Learn how to use FaceTime to make video and audio calls from your iPhone, iPad, or iPod touch: [Apple Support page](#)

Google Voice

A Voice number works on smartphones and the web so you can place and receive calls from anywhere. Make and receive phone calls using a work number on any device, anywhere, without sharing your personal number. [Google Voice](#)

Google Hangout

Video meetings with [Google Hangout](#)

Uber Conference

Free video conferencing with [Uber Conference](#)

Internet Service Providers

The Federal Communications Commission has released an agreement stating that providers will waive late fees, not cut off service for lack of payment, and open hot-spots.

Comcast

Comcast is offering an internet essentials package for free. To sign up for a free internet essentials package for 60 days, applicants can simply visit www.internetessentials.com.

The accessible website also includes the option to video chat with customer service agents in American Sign Language. There are also two dedicated phone numbers 1-855-846-8376 for English and 1-855-765-6995 for Spanish.

Spectrum

Spectrum is offering free internet access for students. Beginning March 16, Spectrum is offering free internet for 60 days to households with K-12 or college students who don't already have a Spectrum subscription. To enroll, call 1-844-488-8395.

Charter

Charter is offering free internet for two months.

AT&T

AT&T COVID-19 response. AT&T will provide open hot-spots, unlimited data to existing customers, and \$10/month plans to low-income families

Verizon

Verizon does have special offers but is following the FCC agreement.

Sprint

Sprint is following the FCC agreement, providing unlimited data to existing customers, and, starting Tuesday, 3/17/2020, will allow all handsets to enable hot spots for 60 days at no extra charge.

T-Mobile

T-Mobile is following the FCC agreement, plus unlimited data to existing customers, and, coming soon, will allow all handsets to enable hot-spots for 60 days at no extra charge.